



Tabangao Refinery continues to safely operate while retail stations serve as emergency response sites amidst Taal Volcano eruption

Normal business operations continue at Pilipinas Shell's Tabangao Refinery and across all businesses amidst the eruption of Taal Volcano in Batangas as the Company remains alert and cautiously monitor the situation.

Safety remains a priority for the Company. Pilipinas Shell confirms that its staff and business partners in the Refinery are safe and all accounted for. While air quality has been assessed as "good" in the area of the Refinery as of writing, staff have been issued with appropriate face masks and safety glasses as a precautionary measure. The Taal situation is being constantly monitored and business protocols are in place to respond to any potential change in circumstances.

Pilipinas Shell joins the rest of the Shell companies in the Philippines in providing disaster response support to the affected communities in the following ways, among others:

1. Project Shelter: 46 Shell retail stations surrounding the impacted municipalities have been designated as emergency response sites to the public. These sites are open 24/7 to provide first aid, toilet facilities, hydration, free mobile charging, and windshield cleaning service. These sites also serve as drop off points for in-kind donations;
2. Relief operations have been mobilized in two major evacuation centers in Batangas City through the Pilipinas Shell Foundation, Inc. and the Malampaya Foundation Inc.;

Philippine Institute of Volcanic and Seismology (PHIVOLCS) has raised an Alert Level 4 on Taal Volcano on January 12, 2020. The Alert Level 4, which warns for a possible hazardous explosive eruption, remains in effect to this date.

Pilipinas Shell stands by its business principles and responsibilities as a partner in nation building. This is what drives us to work closely with key stakeholders towards addressing the needs of Filipinos displaced by the Taal volcano eruption.

ENQUIRIES:

Cesar Abaricia

<cesar.abaricia@shell.com>

Media Relations Manager

Pilipinas Shell Petroleum Corporation

Pilipinas Shell Petroleum Corporation
41st Floor, The Finance Center
26th Street corner 9th Avenue
Bonifacio Global City
1635 Taguig City, Philippines

Tel. +63 (2) 499 4001
Website <http://www.pilipinas.shell.com.ph>